



## NGF Glass Cord Business Unit Quality Policy Statement

The NGF GCBU is a global business with manufacturing units in Japan, China, UK, Canada, and Poland and is a member of the NSG Group of companies. The Group is a world-leader in the manufacture of glass products for building, automotive and information electronics applications. NGF Management and staff are dedicated to the principal of continual improvement to product quality and service excellence.

NGF is committed to supplying high quality products and services that conform to customer requirements.

In order to meet our objectives, we have implemented quality systems to satisfy the recognised international standards including ISO and IATF. We will do this in a safe and ethical manner meeting all applicable governing body's requirements.

Our Quality Management Systems provide a platform to promote a risk based approach to strategic thinking, the management of opportunities and mitigation of identified risk.

We pride ourselves on the competence of our personnel to carry out their required duties. The Company offers various training programmes to support their continual learning and development.

This policy will be communicated to all employees and as a minimum, when requested, stakeholders and or interested parties.

Senior management will review this policy and formulate objectives to ensure its integrity, effectiveness, compatibility and alignment with the context and strategic direction of the business.

A handwritten signature in blue ink that reads 'Alistair Poole'.

**Alistair Poole**  
**Head of Functional Products Division**  
**Technical Glass SBU, NSG Group**